



Chaperone Leaflet for Patients

At Tudor Medical Matters, we are committed to providing a safe, relaxed and dignified environment for our patients, their families and staff.

All patients are entitled to have a chaperone present for any consultation, examination or procedure where they would like one to be present. Please ask at reception if you know you would like a chaperone for your appointment with our GP, preferably at time of booking if possible.

What is a chaperone?	The chaperone will provide you (the patient) with confidence that the GP performing the procedure is doing so in accordance with their training and good, safe clinical practice. The presence of a chaperone will be recorded in your medical notes.
What is a chaperone's role?	<ul style="list-style-type: none">• They are only present when necessary.• Will introduce themselves and allow you to undress in private.• Will stand where they can see what the GP is doing, often within the modesty screen.• Will be present to help and reassure you throughout• Will ensure the examination stops when you as the patient wish (can re-start when you are more comfortable, if you consent)
Do I have to have a chaperone?	You can decline a chaperone; however, the GP may still feel that one is necessary. You are still free to decline; however, this means the examination may not continue as planned.
What about family members?	Family members and friends may be present during the examination for reassurance and support. However, there still needs to be trained chaperones present, who can recognise what is and is not acceptable in an examination and ensure the proper level of safeguarding for patients.
Who will my chaperone be?	All of our reception staff are trained as chaperones, however as all female, we are not currently able to provide male chaperones . We apologise for this, but this is something we are hoping to improve in the near future.

Do you have any questions?

Feel free to ask our friendly reception staff, and they will be happy to help you.